

United Nations Headquarters in New York Implements ICDL

Christian Gottlicher, Head of IT Learning, United Nations Headquarters in New York:

"We choose to adopt ICDL certification because our goal was to raise the level of essential IT and computer skills of all staff and thereby improve productivity at work. Providing staff with an internationally recognized qualification will also improve their job prospects. Furthermore the ICDL creates a standard against which employees can be measured regarding their office IT skills."

The ICDL certification had to be introduced as a new standard in the organisational culture. Correspondingly the same standard has to be maintained for all the trainers across the organisation.

The ICDL is becoming a well-known program at the UN and more and more staff are hearing about its benefits and getting interested in preparing for it. We are at the same time extending our network of trainers through Train the Trainer programs in several duty stations."

