

## **District 1199C Training and Upgrading Fund, Breslin Learning Center, Philadelphia**

District 1199C is an affiliate of the National Union of Hospital and Health Care Employees, AFSCME, AFL-CIO, representing workers in all fields in the major health care institutions in Philadelphia. 1199C's Training and Upgrading Fund is a leading provider of educational and training programs specifically tailored to employees in the healthcare industry, and has been offering ICDL since 2005.

ICDL certification has been integrated into a health informatics program called Electronic Health Information. This is a part-time, 30 week certificate with an internship. There are different modes of how the program runs - a job experience component which is 6 hours per week; customer service and communications, 30 hours; medical terminology, 30 hours; informatics, 30 hours; and ICDL, 90 hours. Clients receive two certificates as part of this program: their ICDL, and a Digital Patient Record Certification (DPRC). The typical job a client might get after completing this course is non-clinical work such as a medical clerk or a clerical position at a hospital or physician's practice. Many certified nursing assistants also take the program. 1199C report seeing an increased relevance for computer competency across all positions in health care institutions with ever growing demand for customer service and greater efficiency.

ICDL is also offered as part of [1199C's college prep program](#).

[Click here](#) to find out more about ICDL at 1199C.